

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Ranger Reports

The Manor Royal BID has appointed and works in partnership with the Blue Light Group to provide this dedicated service



Month	September 25	Report date	30/09/25	Person	Steve Shaw
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This report provides highlights drawn directly from detailed Business Rangers reports submitted by the Rangers themselves while carrying out their duties. This is not meant to serve as a comprehensive report on every report or activity carried out by the Business Rangers but provides examples of the kind of work the Rangers have been doing to keep Manor Royal safe and working.

To find what else the BID does to make Manor Royal a safer place see www.manorroyal.org/security


SECTION 1: Activity this month.

Commentary	Report Type: Crime / Recovery
<p>02.09.2025 14:21:33</p> <p>Shops Boots Recovery £1 - £100</p> <p>Details £20 worth of stolen items recovered at the above business location, no arrest was made.</p>	
Commentary	Report Type: Parking – Escalated
<p>03.09.2025 16:12:43</p> <p>Type Parking</p> <p>First Reported Month/Date At least two months ago</p> <p>Details People seem to be sleeping inside these vehicles, windows block out and rear doors were left opened.</p> <p>Locations Napier Way</p> <p>Parks & business areas Woolborough Subway</p> <p>Type of Patrol Foot Patrol Issue resolved Not at present</p>	

Find out more, including viewing other performance reports, at www.manorroyal.org/rangers

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT


Commentary	Report Type: Joint Patrol
<p>03.09.2025 17:32:21</p> <p>Type of Patrol Foot Patrol Locations County Oak Retail Park</p> <p>Details Currently on foot patrol with PCSO'S 43595/44222</p>	
<p>03.09.2025 17:45:45</p> <p>Type of Patrol Foot Patrol Parks & business areas Metcalf Way Micropark</p>	

Commentary	Report Type: Welfare
<p>05.09.2025 17:12:49</p> <p>Locations Rutherford Way Type Welfare</p> <p>Details an email came in saying that there is an oil spillage on the Rutherford way road as a cyclist had come off, at the road I can see that a spillage has happened, looks like soak up granules have been put down.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

Commentary	Report Type: Street Cleanliness
<p>07.09.2025 10:05:40</p> <p>Locations Metcalf Way Type Street cleanliness</p> <p>Details Fly tipping located in places at the above business location. Escalated BID (Steve@manorroyal.org)</p>	

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MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Street Cleanliness
<p>09.09.2025 13:09:34</p> <p>Locations Priestley Way Type Street cleanliness</p> <p>Details Debris from what seems like a vehicle accident has been located at the above business location.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

Commentary	Report Type: Crime
<p>11.09.2025 16:28:38 / Locations Acorn Retail Park Type Crime</p> <p>Details 10061125 received a call from Tesco as they had a theft from the store of meat items, I put eyes on the individual white male approx 30 ISH in age 5ft10 approx black baseball cap camo trousers red jacket brown shoes trainers, I called 101 and reported this as I was reporting a unit arrived to sweep through county oak so I informed them of this incident.</p>	

Commentary	Report Type: Crime
<p>11.09.2025 16:38:13 / Locations Priestley Way</p> <p>Details received a call on the work phone from a company on Raleigh Court saying that a male in a pink and white shirt with jeans and a back pack taking pics of all the business in that area, also he was witnessed hitting another car with his car, this was suspicious as he set the empty unit alarm off, I drove around the area but did not find the individual.</p>	


Commentary	Report Type: Anti-Social Behaviour
<p>11.09.2025 16:40:18 / Locations Acorn Retail Park</p> <p>Details received a call from Tesco and B&M to say that a male matching the description of XXXXX is in the area, I checked with police if XXXX is still wanted by police they confirmed that he is still wanted and to call 999 if seen with last known location and description.</p>	

Commentary	Report Type: Street Cleanliness
<p>14.09.2025 10:59:21 / Locations Newton Road</p> <p>Details Rubbish located in places at the above business location. Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

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MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT


Commentary	Report Type: Parking
<p>14.09.2025 11:16:29 / Locations James Watt Way</p> <p>Details Caravan long stay</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


Commentary	Report Type: Arrest/Crime
<p>16.09.2025 11:50:26 / Locations County Oak Retail Park</p> <p>Details About 10:20 am, whilst on foot patrol at the above business location. We were informed about a theft at the following business location (T.k maxx). Reports were that the individual was on a push bike. The male was then spotted heading towards (Fleming Way) when he saw us, he then headed into the (Elexta car park). We continued to chase him, but he had managed lose us in the car park. After a long search, the male was located at the top of the car park. All the stolen items were recovered safely (X3 watches) price unknown. The police were called. The male in question is also known to the Rangers/the local police. He was arrested and taken away by the police. Once everything was under control, we then stood down.</p>	


Commentary	Report Type: Anti – Social Behaviour
<p>18.09.2025 11:46:57 / Locations Acorn Retail Park Type Anti social behaviour</p> <p>Details called to Wickes via the radio to go and identify a male who came into the store smelling strongly of alcohol asking for an axe and a Stanley knife with lockable blade, the store manager thought this was odd as the individual wearing blue joggers with white stripes on the legs a large blue puffer jacket and blue baseball cap with white trainers was acting odd walking around the store. I have asked the store to save the footage on CCTV so I can ask the local PCSO to identify and get his real name.</p>	

Commentary	Report Type: Welfare / Vulnerable Person
<p>18.09.2025 13:29:16 / Locations County Oak Retail Park Type Welfare</p> <p>Details I was called by boots to attend an elderly lady that had fallen over in the car park, as I arrived people had started given first aid and I asked if the ambulance was on its way or had been called, as I arrived the people helping was on the phone to the ambulance service they told the person calling that they would be there within 2 hours, this was unacceptable as the elderly lady was in severe pain and in the road so I called the ambulance service back saying they need to been here now and to upgrade the call which they did and within 10 mins the ambulance arrived, all I could do was talk to the first aider and the lady who had fallen to reassure them that help is coming, I gave a jacket to cover the lady as she was cold and on blood thinners, ambulance crew then took over and I stood down</p>	

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Anti- Social Behaviour
<p>19.09.2025 13:11:58 Locations Manor Royal Road</p> <p>Details whilst on a patrol we noticed a skateboarder jumping on the wooden new benches for the public, damaged has been caused by the skateboard, the individual we could not catch but we are aware of his description. and we now will monitor this super hub bus stop.</p>	

Commentary	Report Type: Graffiti
<p>20.09.2025 10:15:29 / Metcalf Way</p> <p>Graffiti located on bench inside park at the above business.</p>	


Commentary	Report Type: Anti-Social Behaviour
<p>20.09.2025 10:27:41 / Locations Metcalf Way</p> <p>Details Whilst on footpatrol, we located a hammer and graffiti on bench inside the park mentioned at the above location. There were also signs of drugs use on site, a small bag found with residue inside, needle cap located, also a few small non - alcohol wipes containing blood found on location.</p>	


Commentary	Report Type: Joint Patrol
<p>Type of Patrol Foot Patrol Locations Acorn Retail Park</p> <p>Details Currently on foot patrol,with PCSO'S 43595.</p>	

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MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT





Commentary	Report Type: Parking
<p>21.09.2025 10:55:45 / Locations Woolborough Lane</p> <p>Details Car parked and leaving rear end on main road</p>	

Commentary	Report Type: Parking
<p>21.09.2025 10:58:12 / Locations Woolborough Lane</p> <p>Details Vehicle park on location for 8 weeks and has not moved.</p>	

Commentary	Report Type: Crime / Recovery
<p>21.09.2025 14:27:14 Shops B&M Recovery £100 - £1000</p> <p>Details £436 worth of stolen items recovered at the above business location, no arrest was made.</p>	

Commentary	Report Type: Dangerous Driving
<p>21.09.2025 11:39:34 / Locations Crompton Way</p> <p>Details Signs of dangerous driving located onsite.</p>	

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT


Commentary	Report Type: Crime / Recovery
<p>23.09.2025 18:16:57 / Shops M&S Recovery £100 - £1000</p> <p>Details £151 worth of stolen items recovered at the above business location, no arrest was made.</p>	
Commentary	Report Type: Street Cleanliness
<p>26.09.2025 11:41:25 / Cawter's Brook Park</p> <p>Signs of people sleeping inside park at the above business location.</p>	
Commentary	Report Type: Bus Patrol
<p>24.09.2025 16:38:23 Locations London Road</p> <p>Details Currently on bus patrol</p>	
Commentary	Report Type: Anti – Social Behaviour
<p>26.09.2025 11:54:31</p> <p>Locations Cawter's Brook Park Type Welfare</p> <p>Details Signs of someone smoking cannabis at the above location, bags with residue located. Could be the person who is sleeping on the bench, on the previous report.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

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Commentary	Report Type: Street Cleanliness
<p>27.09.2025 10:33:20 / Acorn Retail Park</p> <p>whilst on a foot patrol rubbish has been dumped on the side of the road.</p>	

Commentary	Report Type: Broken Sign
<p>27.09.2025 11:15:17 / Manor Royal Road</p> <p>whilst on foot patrol I have come across a broken banner sign zone 2 on manor royal road next to the bus stop. heading in the direction of Crompton way.</p>	

Commentary	Report Type: Damage
<p>27.09.2025 11:24:56 / Crompton Way</p> <p>whilst on patrol of Crompton way I have noticed fence posts that have been damaged, however they are on private land also these have been reported some time ago. this may also be a result of antisocial driving as damage to the area has happened previously.</p>	

Commentary	Report Type: Suspicious Behaviour
<p>27.09.2025 13:08:16 / Locations County Oak Way</p> <p>Details received a call from pets at home saying that a white male blue jeans black trainers grey t shirt black jacket had possibly taken something without paying, I located the individual as asked if he had taken anything he replied no, he did have a mouse in a side bag under his t shirt that he said was his. Pets @ Home could not confirm as they couldn't see anything on CCTV, I stood down after asking the male to turn pockets out and found nothing. informed Pets @ Home of this. No further info from the store.</p>	

Commentary	Report Type: Crime
<p>27.09.2025 16:32:13 Locations County Oak Retail Park</p> <p>Details received a call via the radio that an individual wearing a blue puffer jacket karki green cargo trousers with a black rucksack had just stolen items from next as the call came in I was on London road and managed to see the individual he also had glasses on which was round and blonde hair with ear pods in the ears, as I managed to swing the car around I caught up with the individual and questioned him. He kept saying he dumped the items in the store, I could hear bottles hitting against each other in his bag but at this time I did not know what was stolen, the store later told me it was perfume, I know the individual by the name of XXXX a known thief in the area, he made is way into the flats at the top of London road I was not prepared to follow as I was single crewed and he is known to be violent, I asked the store to call the police and I tried to radio but I had no response from the police over the radio. I advised the store of the individuals name and to call this in asap, body cam footage of the individual is captured. Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

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Commentary	Report Type: Street Cleanliness
<p>28.09.2025 11:17:07 / Tinsley Lane North</p> <p>whilst on a patrol of tinsley north rubbish has been dumped on the pavement outside pinnacle.</p>	



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SECTION 2: Escalation Reports

This section details issues previously identified that remain unresolved from the previous month that are subject to continued monitoring and/or escalation.







First reported: 06/07/25	Report Type: Parking – 03/09/25
	
Update of any ongoing or subsequent action	Date of next action: 03/10/25
Reported Operation Crackdown	<p>First Reported Month/Date At least two months ago</p> <p>Details People seem to sleeping inside these vehicles, windows block out and rear doors were left opened.</p> <p>Locations Napier Way / Woolborough Subway</p>
Issue resolved.	No


First reported: 21/06/25	Report Type: Parking – 07/09/25
	
Update of any ongoing or subsequent action	Date of next action: 07/10/25
<p>21.06.2025 11:06:11 / Woolborough Lane</p> <p>Abandoned vehicle located in places in the above business location</p>	<p>First Reported Month/Date This vehicle was reported about two months ago, it has not moved in the last 9 wks.</p> <p>Details Abandoned vehicle</p> <p>Locations Woolborough Lane</p>
Issue resolved.	No

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First reported: 03/08/25	Report Type: Street Cleanliness – 14/09/25
	
Update of any ongoing or subsequent action	Date of next action: 14/10/25
03.08.2025 10:45:49 / Faraday Road Rubbish located in places at the above business location.	14.09.2025 10:24:06 First Reported Month/Date 3 weeks ago Details Used tyres dumped on side of main road
Issue resolved.	No

First reported: 26/08/25	Report Type: Street Cleanliness – 14/09/25
	
Update of any ongoing or subsequent action	Date of next action: 14/10/25
26.08.2025 12:18:33 / Rutherford Way Fly tipping In places at the above business location Escalated Blue Light Security (steve@bluelightgroup.uk)	14.09.2025 18:48:25 / Locations Rutherford Way First Reported Month/Date About 3 weeks ago Details Rubbish located in places. Parks & business areas Rutherford Way Corner
Issue resolved.	No

Commentary	Report Type: Graffiti
30.09.2025 12:54:31 / First Reported Month/Date 28/06/22 Details Graffiti found on new paintings on the Flyover Locations Gatwick Road (Gateway 1)	

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